

# *OPERATION & MAINTENANCE MANUAL*

## **PUMP OUT SYSTEMS**



This manual was adapted from  
"The Easy Septic Guide" produced by  
the Department of Local Government.  
Updated: January 2006

# **DOES YOUR HOME HAVE AN ONSITE SEWAGE MANAGEMENT SYSTEM?**

*If your home is not connected to the sewer and you have any kind of onsite waste disposal system, this manual is for you. It shows how to manage your sewage within the confines of your property so that your family and the community are protected from disease and pollution.*

*Failing sewage management systems can:*

- *cause a serious health threat to family and neighbours;*
- *degrade the environment, especially waterways;*
- *reduce the value of your property; and*
- *be very expensive to repair.*

*Continued maintenance of your system will ensure efficient operation and will help minimise failure.*

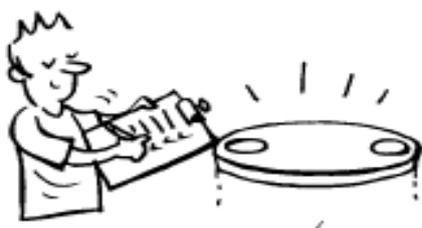
*You might like to keep this manual somewhere handy. It contains lots of useful information on trouble-shooting, repairing and looking after onsite sewage management systems effectively.*

*In the back are log sheets for you to keep track of your system maintenance jobs and inspections.*



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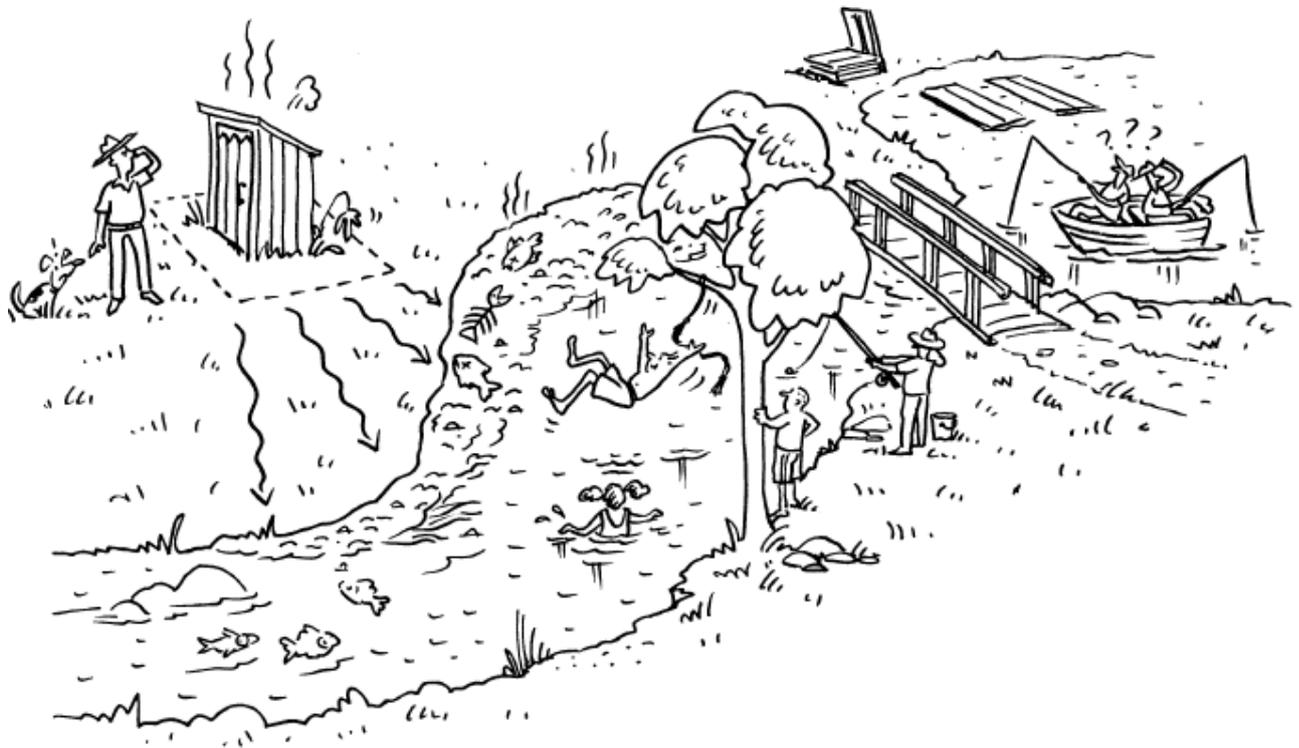
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## PART 1: SEPTIC SAFE

We are all starting to feel the impact of poorly managed onsite sewage management systems in our growing society. In 1997 several cases of hepatitis and a major crisis in the local oyster industry were attributed to leaking septic systems around Wallis Lake in NSW. Effluent leaking from sewage management systems can also have more insidious effects, seeping into and contaminating groundwater supplies, and mixing with the water in our favourite swimming holes without us even being aware of it. There is a growing crisis facing areas where old sewage systems predominate.

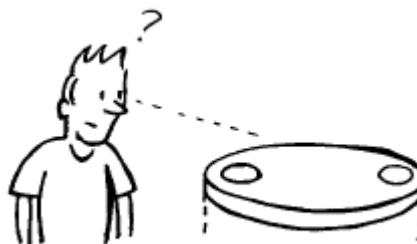
This manual is designed to help onsite sewage management system owners prevent pollution and health problems caused by poorly functioning systems.



*Badly maintained onsite sewage management systems can cause environmental problems up to 50km downstream.*

## PART 2: WHAT YOU NEED TO KNOW

NSW state government laws now require that every onsite sewage management system is registered. You may be wondering why this is necessary.



As a sewage management system owner you are responsible for ensuring your system is working properly and not posing a health risk to your family and the wider community.

This manual shows you how to keep your system safe and well maintained.

### **Assessing the pollution risk**

Council is required to manage sewage pollution in a systematic way. This means looking at the potential impact of onsite systems. Hornsby Shire Council is classifying systems for supervision purposes on the basis of performance and geographic location. Areas that are densely populated, located near watercourses or have properties characterised by site limitations, including steep slopes and poor soil types, will be considered to be high risk. The risk classification given to each individual system, will be based on operation and performance. A system with no problems will be low risk, and a system with various problems high risk, even though both may be located in an area classified as high risk.

#### **High Risk**

If your property is located in a HIGH risk area, Council will arrange inspections in the short term to ensure that your system is working properly.

#### **Medium Risk**

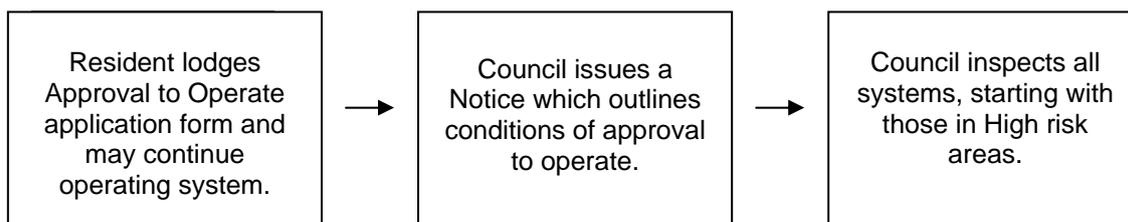
If you are in a MEDIUM risk area, Council aims to inspect your system within the next three to five years.

#### **Low Risk**

If your area is LOW risk, Council is intending to inspect your system in the near future.

<b>HIGH RISK AREA</b>	<b>MEDIUM RISK AREA</b>	<b>LOW RISK AREA</b>
Brooklyn	Wisemans Ferry	Dural
Dangar Island	Galston Rural	Arcadia
Galston Village	Glenorie Rural	Canoelands
Glenorie Village		Berrilee
Cowan		Forest Glen
Berowra Creek		Glenhaven
Mt Kuring-gai		Maroota
Milsons Passage		

## HOW THE COUNCIL ASSESSMENT PROCESS WORKS



### ***Owners are Responsible for:***

- Ensuring the tank does not leak.
- Getting the system fixed promptly if it is not functioning efficiently.
- Ensuring the system is fully maintained.
- Ensuring it is inspected regularly.
- Getting the tank desludged when it becomes too full to process the flow going into it.
- Obtaining council approval for onsite sewage management system installation and operation.
- Lodging an application for an Approval to Operate every three years and carrying out Council's requests for inspections or maintenance.



### ***Council is Responsible for:***

- Regulating the installation and operation of sewage management systems under the *Local Government Act 1993*.
- Maintaining a register of all systems under the *Local Government (General) Regulation 2005*.
- Determining whether each system is in a high, medium or low risk area.
- Determining whether your system is a high, medium or low risk to environmental and public health through inspections.
- Implementing Council's Onsite Sewage Management Strategy 2004-2006.
- Monitoring and managing the potential cumulative impact of sewage pollution.
- Providing advice to system owners who need assistance in fixing or maintaining their system.



## **Council's Inspection Program**

Council has endorsed a compliance approach to the assessment of the performance of all sewage management systems throughout the Shire. All system owners will be given two (2) weeks notice of the intended inspection date, with residents given the option to arrange an alternative appointment time should the stated inspection date be unsuitable.

### ***Action Relating to Systems Identified as Low Risk after an Inspection***

If a system is inspected and found to be operating efficiently, the system will be classified as low risk. The system owner will receive written notification that at the time of inspection, the system complied with all relevant environmental and public health performance standards. It is the responsibility of the owner to ensure that the system continues to be operated and maintained at the standard identified at the time of the inspection.

### ***Action Relating to Systems Identified as Medium Risk after an Inspection***

If, during an inspection, minor changes are necessary to ensure that the system meets current public health and environmental performance standards, the system will be classified as medium risk. The system owner will receive written notification of the works required to improve the efficient operation of the system. Once the work is satisfactorily completed, the system will be classified as low risk. All system owners will have a period of forty (40) days after the date of inspection to rectify any identified problems.

Should the operation and maintenance of a medium risk system pose a risk to the environment or to public health upon re-inspection, the system will be classified as high risk. Failure to undertake required works within the given time period may result in the issuing of notices under the *Protection of the Environment Operations Act 1997 (POEO)* in cases where pollution is likely to occur, or an Order under the *Local Government Act 1993* where public health is threatened.

### ***Action Relating to Systems Identified as High Risk after an Inspection***

If a system is deemed to be high risk, Council will use its powers under the *Protection of the Environment Operations Act 1997 (POEO Act)* and the *Local Government Act 1993 (LG Act)* to ensure that failing sewage systems are upgraded so that they no longer pose a risk to public health or the environment.

The POEO Act carries strong investigatory powers and provides for effective use of notices. Council has the authority to issue Prevention and Clean-up Notices under this Act, and is able to charge an administrative fee, as specified in the Acts regulations (\$320.00). Clean-up Notices will be used in circumstances where a quick response to a pollution incident is required. Prevention Notices will be issued where a system of sewage management is being operated in an environmentally unsatisfactory manner.

Orders under the *Local Government Act 1993* will be issued where risks to public health arise from the inefficient operation of a sewage management system. These Orders will specify a time period during which rectification of problems must be achieved.

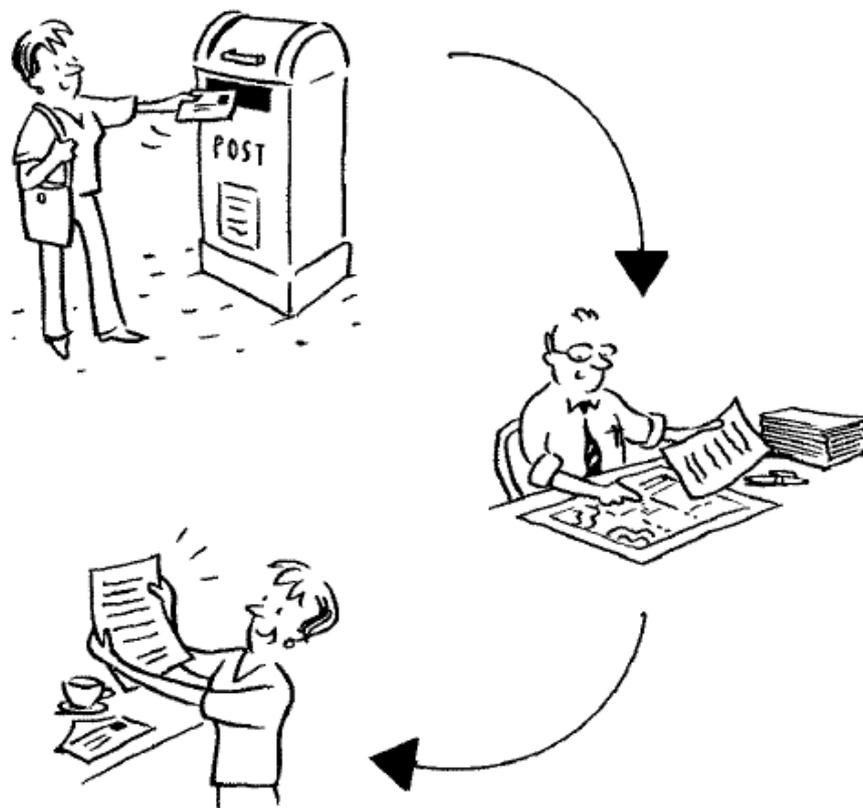
If an owner fails to comply with Council directions under these Acts, Council may take the following actions:

### **Protection of the Environment Operations Act 1997**

- Instigate further legal proceedings through the Courts. The maximum penalty upon conviction is \$120,000 for individuals and \$250,000 for corporations, with an additional possibility of a jail term of up to 7 years.
- Issue a penalty infringement notice for failure to comply with a Clean-up or Prevention notice. The associated fee is \$750 for individuals and \$1500 for corporations.
- Bring civil proceedings in the Land and Environment Court to require clean-up action.
- Undertake clean-up action and issue a Compliance Cost Notice to recoup expenses.

### **Local Government Act 1993**

- Serve an Intent to Issue an Order, stipulating works to be completed by a specified date. This notice allows a period of fourteen (14) days for the system owner to negotiate terms with Council.
- If required works are not completed in this time, Council will issue an Order with a specific date for work completion.
- Failure to complete work by the given date will result in the case being referred to solicitors, and Council will take the system owner to court to ensure all required works are completed.



## PART 3: HEALTHY PUMP OUT SYSTEMS

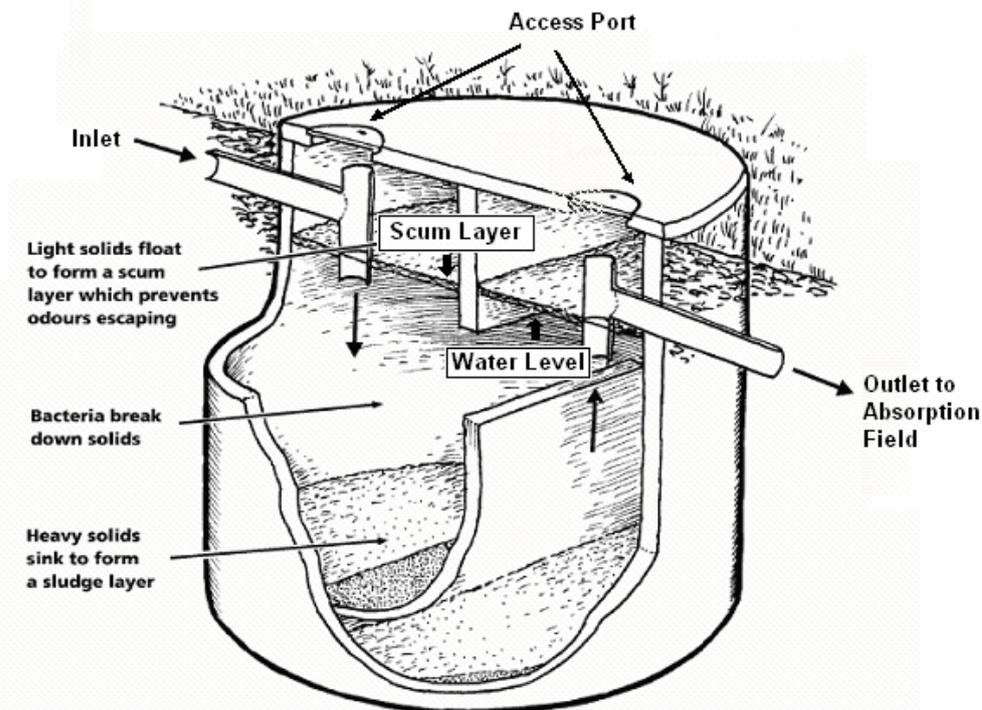
### IS YOUR PUMP OUT SYSTEM HEALTHY?

#### CLUES

- ✓ No odours outside the house.
- ✓ Toilet flushes easily and quickly.
- ✓ Water goes quickly down drains.
- ✓ Tank has been pumped out in the past five years.
- ✓ Tank has been checked in the past two years.
- ✓ System is not too small for wastewater load from house.
- ✓ No rampant weed growth downhill of the system.

#### HOW A PUMP OUT SYSTEM WORKS

*Healthy septic systems are almost like a living ecosystem, where the right bugs thrive in the right proportions to keep the system working.*



The standard septic tank in some ways is like a big stomach. It is fed through an inlet pipe with **sewage** from the toilet and **greywater** from the washing machine, kitchen sink and bathroom. What goes into the tank is usually a mixture of human waste, water, washing detergents, chemicals and other materials. This wastewater is digested by a host of different bacteria. When the septic tank gets too full, some of the wastewater flows out of the primary tank to the holding well.

Once in the tank, the wastewater separates into a floating **scum** layer on the top composed of fats and grease, and a **sludge** layer of solids on the bottom, with a **clear** layer in between. The scum helps prevent odours escaping and stops air entering. The wastewater is collected from the holding well by Council contractors through a pump out line extending to the property boundary. Once the sludge levels occupy two thirds of the tank, a desludge is required; this is undertaken by a licensed contractor.

## PART 4: UNHEALTHY PUMP OUT SYSTEMS

### IS YOUR PUMP OUT SYSTEM SICK?



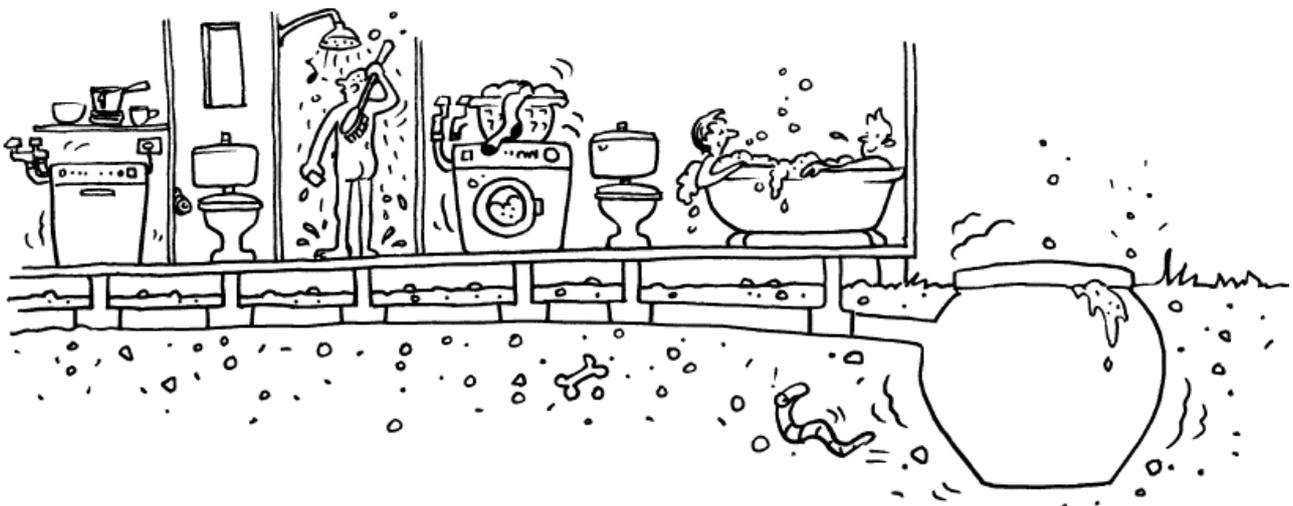
#### CLUES

- ✓ The air around it smells – usually like rotten egg gas
- ✓ The toilets are slow to clear or keep backing up and overflowing

### COMMON CAUSES OF SEPTIC TANK PROBLEMS

#### ***Overuse of water***

Sewage management systems do not respond well to shock loads. In the case of a pump out system, for example, three or four loads of washing completed in quick succession will flood the tanks. Long showers, leaking toilets and dripping taps can all lead to excessive pump out bills and potential overflows from the system.



#### ***Detergents and chemicals going into the system***

The bacteria within the system can't break down detergents and chemicals and may in fact be killed by them. This stops the tank being able to digest effluent and may result in odours. Hospitals and nursing homes reliant on onsite sewage management systems often inadvertently introduce substances such as antibiotics and other drugs into the system.



## PUMP OUT SYSTEM TROUBLE SHOOTING

### Desludging

If your system is smelly or the toilet is backing up, this is often a sign that the tank is overdue for a desludge. The tank needs desludging if the levels of scum and sludge are high. You can check levels by using the technique described in Appendix two. Local desludge service providers are listed in the Yellow Pages under “Septic Tank Cleaning Services”.

An onsite sewage management system should be inspected every 1-2 years and desludged every 3-5 years. Tanks need desludging because as the level of the solids rises in the tank, the wastewater has less time to settle properly and so solids flow into the holding well and generate odour. How often you desludge depends on how large the tank is and how many people use the system. Check with Council for guidelines.

When contractors desludge tanks, a small volume of effluent is left in the tank to ensure tanks “don’t float”. Bacteria levels in the tank will be restored as soon as wastewater enters the system again. It may be helpful to add a handful of lime to the tank to adjust the pH level.

### TIPS TO AVOID TROUBLE

#### Pump Out Systems

Many properties do not have enough available land area to treat and dispose of wastewater on site. In this case pump-out systems are utilised. All wastewater from the house flows into a septic tank, where solids, fats and greases separate from the effluent which then flows into a holding well. Tankers collect effluent from this holding well on a fortnightly basis or more frequently for larger houses.



In some cases, the volume of water pumped out of the collection well is greater than that used in the household. The primary source of this problem is stormwater, which enters the tank or pipelines through cracks. In order to find out if this is occurring with your tank there are a number of options.

1. Using a dipstick with graded marks, dip the tank often to monitor the volume of wastewater. This should be done particularly after rain events. If the volume rises dramatically during this time stormwater may be entering the tank.
2. Compare the volume of water used in the house between each pump out to the volume of effluent collected by tankers. Any large variations could indicate stormwater intrusion.
3. During dry weather, place pressure with the foot on the soil and turf around the perimeter of each tank. If you notice the soil/turf sinking, this could indicate a leak from the tank edges.
4. Look for excessive grass growth around the inlet and outlet points of the tank. This will indicate cracks in pipe joints to the tank.
5. Listen for water entering the system when all taps in the house are turned off. This may indicate a leak within the house, or entry of stormwater.

If any of these quick checks indicate problems, contact a licensed plumber.

## Magic enzymes ... do additives work?

There are many septic system additives such as enzymes and cleansers available on the market. The truth is, these are not necessary and may harm the system. A well maintained system which has the correct amount of wastewater entering the system for its capacity should not need these additives. No amount of additives will help a tank if what it really needs is to be pumped out.



## PART 5: HOW TO MAINTAIN A HEALTHY PUMP-OUT SYSTEM

### EASY TIPS

If you don't mind planning ahead a little, you can save thousands of dollars in maintenance costs to your system ...

here's how. Many of these tips help reduce the volume of water going into the system and avoid putting in any chemicals which could interfere with how well the system does its job.



### In the House

- Repair leaking taps as soon as possible to reduce water load on system.

### In the Laundry

- Do your laundry in small doses - this will avoid flooding the system with large amounts of water at one time.
- Use low-phosphorous detergents. Phosphorous is a major pollutant of waterways and causes algal blooms.
- Avoid blockages in the system by installing a lint filter on the washing machine – a stocking over the outlet hose will suffice.
- If you've got a blocked drain, use boiling water or an electric eel to clear the line, rather than caustic soda.
- Use front loading washing machines, as they use less water.
- Wash only full loads. Hand washing of small items saves water.
- Use liquid detergents, or highly biodegradable powder detergents if liquid is not available.

### In the Kitchen

- Use a sink strainer - this prevents particles of food getting into the septic system and slowing down the process.
- Don't pour oils and fats down the sink - they solidify and may block the system. Instead, put them into a container such as a milk carton and throw out with the rubbish.
- Wash only full-loads in the dishwasher.
- Install low-flow taps.
- Don't use a garbage disposal unit – no food products should be disposed of in the sewage management system.
- Use a minimal amount of drain cleaners.

### In the Bathroom

- Install a low-flow shower head to save water.
- Consider installing a dual flush toilet.
- Minimise the use of commercial cleaners - these can interfere with the bacterial breakdown in the tank. Instead, try using baking soda, or a very mild detergent solution.
- Don't flush anything down the toilet that could clog up the system, e.g. grease, tampons, condoms, paper towels, plastics, or cat litter. These items will quickly fill up the tank, decreasing its efficiency and making it necessary to desludge more often.

- Verify that the toilet isn't leaking by placing a small amount of food dye in the cistern. If it appears in the toilet bowl within 30 minutes, your cistern is leaking. Contact a plumber to have this fixed.

### **Around the Tank**

- Avoid planting trees within 4 metres of your septic tanks. Roots could, in the future, create cracks in the tank sides.
- Don't connect 'clean water' outlets, such as stormwater drains, to tanks.
- Don't drive or park over any part of the system.
- Check baffles and t-junctions within tanks. Replace as necessary (material can be purchased from nearby hardware stores).
- Keep tanks clear of vegetation.
- Ensure tanks are sealed, and that all air vents are covered with gauze, to prevent mosquito and insect access to the tanks.

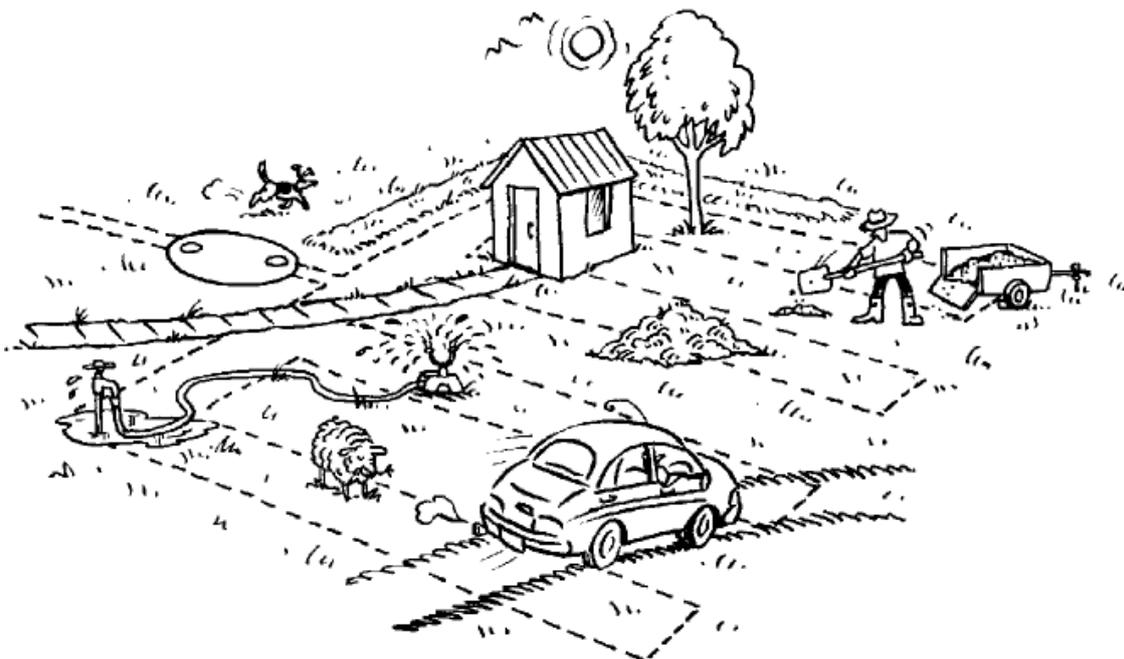
### **GREASETRAPS**

There may be a greasetrapp connected to your system that collects oil and grease from the kitchen. To keep the greasetrapp operating as efficiently as possible:

- Clean the greasetrapp every six weeks. Carefully remove all solids, ensuring that preventative measures are taken (ie, wearing gloves). These solids can be buried or disposed of in the general garbage stream.
- Use strainers in the sink to prevent food going into the system.
- Wipe grease out of pans before washing.
- Use hot water to wash dishes to prevent build up of grease in the sink.

### **I've Done Everything I Can and I Still Have Problems.....**

If you have attempted all suggested trouble shooting tips and you are still having problems with your system it may be time to replace it. Contact Council Officers for information on available system types and for advice on what system will suit your needs.



# APPENDIX ONE

## The DO IT YOURSELF CHECK ONCE A YEAR

### 30 minute Septic CHECK-UP

1. Check the level of the tank, wear rubber gloves (see Appendix 2).



2. Check that the filters (if installed) are clean and working.



3. Check the absorption trench area is not soggy, doesn't smell and doesn't have prolific grass growth.



4. Check all drains and toilets in the house are working properly.



**If you are unsure, it's best to consult Council Officers**

# APPENDIX TWO

## How to diagnose the health of your septic tank

1) Take a stick or length of electrical conduit about 4 metres long. Wrap it tightly with old toweling or cloth.

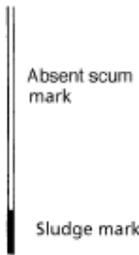
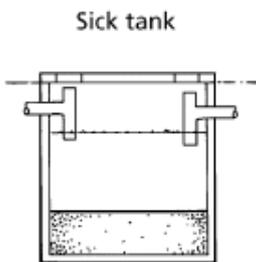
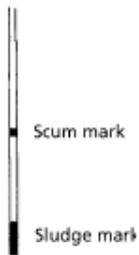
2) Wearing rubber gloves, insert it all the way to the bottom of your tank.



3) Withdraw it completely, noticing the size and position of the scum mark and the depth of the sludge.



4) Compare the marks on your stick to the diagnostic illustrations below.



## APPENDIX THREE

### What to plant in irrigation areas

These species have been selected as plants that will tolerate a moderate degree of moisture and nutrients. Most would be unsuitable for areas of permanent water logging.

SPECIES	COMMON NAME	HEIGHT (m)
<b>LARGE TREES</b>		
<i>Acacia elata</i>	Mountain Cedar Wattle	20
<i>Acmena smithii</i>	Lillypilly	15
<i>Ceratopetalum apetalum</i>	Coachwood	15
<i>Eucalyptus robusta</i>	Swamp Mahogany	25
<i>Eucalyptus saligna</i>	Blue Gum	30
<i>Syncarpia glomulifera</i>	Turpentine	25
<i>Melaleuca quinquenervia</i>	Paperbark	10
<i>Glochidion ferdinandi</i>	Cheese Tree	15
<b>SMALL TREES</b>		
<i>Acacia decurrens</i>	Green Wattle	10
<i>Acacia parramattensis</i>	Parramatta Wattle	8
<i>Acacia schinoides</i>		
<i>Allocasuarina tortulosa</i>	Forest Oak	8
<i>Backhousia myrtifolia</i>	Grey Myrtle	6
<i>Callicoma serratifolia</i>	Black Wattle	5
<i>Casuarina glauca</i>	Swamp She-Oak	10
<i>Ceratopetalum gummiferum</i>	Christmas Bush	6
<i>Hakea salicifolia</i>	Willow-leaved Hakea	5
<i>Melaleuca ericifolia</i>	Swamp Paperbark	6
<i>Melaleuca lineariifolia</i>	Snow-in-summer	8
<i>Melaleuca styphelioides</i>	Prickley-leaved Paperbark	10
<i>Tristanopsis laurina</i>	Water Gum	10
<b>SHRUBS</b>		
<i>Acacia longifolia</i>	Sydney Golden Wattle	3
<i>Austromyrtus tenuifolia</i>	Narrow-leaf Myrtle	1
<i>Baeckea imbricata</i>	Heath Myrtle	1
<i>Baeckea linifolia</i>		2
<i>Baeckea virgata</i>		2.5
<i>Bauera rubiodes</i>	Dog Rose	1
<i>Callistemon citrinus</i>	Crimson Bottlebrush	2
<i>Callistemon linearis</i>	Narrow-leaved Bottlebrush	2
<i>Dillwynia floribunda</i>	Parrot Pea	1.5
<i>Kunzea capitata</i>		1.5
<i>Leptospermum polygalifolium</i>	Lemon-scented Tea Tree	2.5
<i>Leptospermum trinervium</i>	Tea Tree	3
<i>Lomatia myricoides</i>	River Lomatia	4
<i>Rapania variabilis</i>	Mutton Wood	3
<i>Synoum glandulosum</i>	Scentless Rosewood	3

## VINES

<i>Hardenbergia violacea</i>	False Sarsparilla
<i>Hibbertia dentata</i>	Twining Guinea Flower
<i>Hibbertia scandens</i>	Golden Guinea Flower
<i>Cissus antarctica</i>	Kangaroo Grape
<i>Cissus hypoglauca</i>	Native Grape
<i>Kennedia rubicunda</i>	Dusky Coral Pea
<i>Morinda jasminoides</i>	Jasmine Morinda
<i>Pandorea pandorana</i>	Wonga Wonga Vine

## FLAXES/RUSHES

<i>Dianella caerulea</i>	Blue Flax Lily	0.5
<i>Lomandra longifolia</i>	Mat Rush	1
<i>Juncus usitatus</i>	Common Rush	1

## FERNS

<i>Adiantum aethiopicum</i>	Maidenhair Fern	0.4
<i>Blechnum cartilagineum</i>	Gristle Fern	1
<i>Calachlaena dubia</i>	False Bracken Fern	1.5
<i>Christella dentata</i>		0.5
<i>Cyathea australis</i>	Rough Tree Fern	4
<i>Cyathea cooperi</i>	Straw Tree Fern	4
<i>Doodia aspera</i>	Rasp Fern	0.3
<i>Hypolepis muelleri</i>	Harsh Ground Fern	1

## GROUNDCOVERS

<i>Blandfordia nobilis</i>	Christmas Bells
<i>Lobelia alata</i>	Guinea Flower
<i>Oplismenus sp.</i>	Basket Grass
<i>Viola hederacea</i>	Native Violet
<i>Wahlenbergia gracilis</i>	Native Bluebell

**APPENDIX FOUR**  
**Maintenance record sheet**

	<b>CONTACT</b>	<b>COMMENTS</b>
<b>SYSTEM INSPECTION</b>		
<b>DATE :</b>		
<b>TANK DESLUDGE</b>		
<b>DATE:</b>		
<b>APPROVAL TO OPERATE</b>		
<b>DATE:</b>		
<b>REPAIRS</b>		
<b>DATE:</b>		

## APPENDIX FIVE

### Phosphorus Levels in Laundry and Washing Detergents,

Information obtained from Hawkesbury Nepean Catchment Management Trust

#### Laundry Products

Sample Name	Powder or Liquid	Manufacturer	% Total Phosphorus by Weight
Bushland Laundry Powder	P	Bushland Products Pty Ltd	<0.05
Savings	P	GJ Coles & Coy P L	<0.05
Velvet	P	L & K Rexona Pty Ltd	<0.05
Aware	P	Bionomics Australia Pty Ltd	<0.05
Blue Advance	P	Preservene	<0.05
Excel Blue	P	Wolseley Castle	<0.05
BIO Z	P	KAO	<0.05
Down to Earth	L	Samuel Taylor	<0.05
Country Homestead Wool mix	L	Kiwi Brands Pty Ltd	<0.05
Greencare Liquid	L	Valvalene Products	<0.05
Savings Laundry Detergent	L	GJ Coles & Coy Pty Ltd	<0.05
Aura	L	Samuel Taylor	<0.05
Puren	P	Puren Australia	<0.05
Pental	P	Pental Soap Products Pty Ltd	<0.05
Lux	P	L & K Rexona Pty Ltd	<0.05
Hurricane	P	Wolseley Castle	<0.05
Amway Kool Wash	L	Amway	<0.05
No Frills Soap	P	Franklins Limited	<0.05
Earths Choice	L	Earths Choise Pty Ltd	<0.05
Drive Power Liquid	L	L & K Rexona Pty Ltd	<0.05
Dominant Booster	P	Dominant Pty Ltd	<0.05
Dominant Laundry	P	Dominant Pty Ltd	<0.05
Black and Gold	L	Amalgamated Aust. Wholesalers	<0.05
Omo Micro	L	L & K Rexona Pty Ltd	<0.05
Fund Raiser – Clean River	P	MTG Trading Associates	<0.05
Alpha Plus Pre Wash Soaker	P	Tri Nature	<0.05
Alpha Plus Laundry Detergent	L	Tri Nature	<0.05
Ark Concentrate Laundry Liquid	L	Ark Australia	<0.05
Ark Concentrate Laundry Powder	P	Ark Australia	<0.05
Green Choice Washing Powder	P	Southern Cross Packaged Goods	<0.05
Chux – Superbase	L	NationalPak Limited	<0.05
Bushland Laundry Detergent	L	Bushland Products Pty Ltd	0.06
Aware Concentrate	P	Bionomics Australia Pty Ltd	0.09
Preservene Soap	P	Preservene	0.12
Amway SAS Super	L	Amway	0.20

<b>Sample Name</b>	<b>Powder or Liquid</b>	<b>Manufacturer</b>	<b>%Total Phosphorus by Weight</b>
Savings Wool Wash	L	GJ Coles & Coy Pty Ltd	0.43
Scotts Lemon	L	Benckiser Australia Pty Ltd	0.60
Omo Micro	P	L & K Rexona Pty Ltd	0.90
Lectric Soap Powder	P	Cedal Products	1.20
Morning Fresh	L	Cussons Pty Ltd	1.20
Embassy Wool Wash	L	GJ Coles & Coy Pty Ltd	1.30
Love 'N Care	L	Velvalene Products	1.60
Castle	P	Wolseley Castle	1.70
Plus	L	Campbell Brothers Pty Ltd	1.70
No Frills Liquid	L	Franklins Limited	2.30
Surf	L	L & K Rexona Pty Ltd	2.90
Spree	P	Colgate – Palmolive	3.00
Surf	P	L & K Rexona Pty Ltd	3.00
Fab	L	Velvalene Products	3.00
Spree	L	Colgate - Palmolive	3.20
Softly Liquid	L	L & K Rexona Pty Ltd	3.40
Homebrand (Safeway)	P	Grocery Wholesalers Pty Ltd	3.40
Omo	L	L & K Rexona Pty Ltd	3.60
Cold Power	L	Colgate – Palmolive	3.70
Caring	P	Caring	3.70
Drive	L	L & K Rexona Pty Ltd	3.80
Softly	P	L & K Rexona Pty Ltd	3.90
Savings Concentrate	P	GJ Coles & Coy Pty Ltd	3.90
Dynamo	L	Colgate – Palmolive	3.90
Cold Power	L	Colgate – Palmolive	4.00
Cows	P	Cow Detergents	4.30
Shift	P	Velvalene Products	5.10
Cold Power	P	Colgate – Palmolive	5.60
Omo Free	P	L & K Rexona Pty Ltd	6.00
Omo	P	L & K Rexona Pty Ltd	6.10
Fab 3	P	Colgate – Palmolive	6.10
Dynamo	P	Colgate – Palmolive	6.50
Omomatic	P	L & K Rexona Pty Ltd	6.70
Power Wash	P	Pental Soap Products	6.90
Surf Concentrate	P	L & K Rexona Pty Ltd	6.90
Drive	P	L & K Rexona Pty Ltd	7.30
Cold Power Ultra	P	Colgate – Palmolive	7.50
Amway Tri Zyme	P	Amway	8.60
Dynamo Ultra	P	Colgate – Palmolive	8.90
Dynamo	P	Colgate – Palmolive	9.00
Amway Sas Plus	P	Amway	9.40
Radiant	P	Cussons Pty Ltd	10.40
Amway Smashing	L	Amway	10.40

### Dishwashing Products

Sample Name	Powder or Liquid	Manufacturer	%Total Phosphorus by Weight
Savings Concentrate	L	GJ Coles & Coy Pty Ltd	<0.05
Reliance	L	Coles Supermarket Pty Ltd	<0.05
Kit Concentrate	L	L & K Rexona Pty Ltd	<0.05
Add Concentrate	L	Colgate Palmolive	<0.05
Go Natural	L	Go Natural	<0.05
Sunlight	L	L & K Rexona Pty Ltd	<0.05
Down to Earth	L	Samual Taylor Pty Ltd	<0.05
Morning Fresh	L	Cussons Pty Ltd	<0.05
Spree	L	Colgate Palmolive	<0.05
Trix	L	R & C Products Pty Ltd	<0.05
True Value Sil	L	Kiwi Brands Pty Ltd	<0.05
Green Care	L	Valvalene Products	<0.05
Palmolive Green	L	Colgate Palmolive	<0.05
Savings	L	GJ Coles & Coy Pty Ltd	<0.05
Green Choice	L	Southern Cross Packaged Goods	<0.05
Kwit Liquid	L	Benckiser Australia	<0.05
Reliance (Super)	L	Coles Supermarkets	<0.05
Superb	L	Campbell Brothers Ltd	<0.05
MAAA's	L	Benckiser Australia	<0.05
Home Brand Lemon	L	Grocery Wholesalers Pty Ltd	<0.05
Palmolive Sensitive Skin	L	Colgate Palmolive	<0.05
Home Brand Pink	L	Grocer Wholesalers Pty Ltd	<0.05
Kleen Up	L	Velvalene	<0.05
Amway Dish Drop	L	Amway	<0.05
No Frills Liquid	L	Franklins Limited	<0.05
Lemora Liquid	L	Lemora Household Products	<0.05
Dominant Liquid	L	Dominant Pty Ltd	<0.05
Maxim Dishwashing Cleanser	L	Tri Nature	<0.05
Chamomile Dishwashing Detergent	L	Tri Nature	<0.05
Citrus Dishwashing Concentrate	P	Tri Nature	<0.05
Ark Concentrate Dish Liquid	L	Ark Australia	<0.05
Green Choice Dishwasher	P	Southern Cross Packaged Goods	<0.05
Earths Choice	L	Earths Choice Pty Ltd	0.06
Kwit Powder	P	Benckiser Australia	1.60
Finish	P	Benckiser Australia	3.60
No Frills Lemon	P	Franklins Limited	3.60
Home Brand	P	Grocery Wholesalers Pty Ltd	3.80
Savings	P	GJ Coles & Coy Pty Ltd	3.90

## FURTHER INFORMATION

### Organisations

Hornsby Shire Council, Environmental Health and Protection Team Phone 9847 6829

NSW Health [www.health.nsw.gov.au](http://www.health.nsw.gov.au)

NSW Department of Local Government (regulations and SepticSafe program)  
[www.dlg.nsw.gov.au](http://www.dlg.nsw.gov.au)

NSW Department of Land and Water Conservation (groundwater maps)

CSIRO (constructed wetlands)

### Books

- On-site Sewage Management for Single Households. Environment and Health Protection Guidelines. February 1998. NSW Government.
- AS1546:2000 Onsite Domestic Wastewater treatment Units and AS1547:2000 Onsite Domestic Wastewater Management.
- The Green Consumer Guide. John Elkington and Julia Hailes. Penguin Books 1988.
- The Easy Guide to Natural Cleaning. Northern Sydney Water Board

### Internet sites

NSW Health search for wastewater  
[www.health.nsw.gov.au](http://www.health.nsw.gov.au)

The Septic Tank page (USA)

[http://www.geocities.com/RainForest/Vines/5240/Septic\\_Tanks.html](http://www.geocities.com/RainForest/Vines/5240/Septic_Tanks.html)

Septic tank repair links (USA)

[http://www.swopnet.com/engr/Septic\\_Tanks/SepticTankLinks.html](http://www.swopnet.com/engr/Septic_Tanks/SepticTankLinks.html)

US EPA National Small Flows Clearing House

[http://www.estd.wvu.edu/nsfc/nsfc\\_homepage.html](http://www.estd.wvu.edu/nsfc/nsfc_homepage.html)